



## JGM Pet Doors

# 5 Year Limited Without Fault Warranty

Congratulations, you are the proud owner of a top quality JGM Pet Door. At JGM, we build our pet doors to last and the goal would be that no warranty ever be needed. However, there will be the occasional malfunctioning part, this is why we offer one of the best warranties in the industry. In the event of a faulty, mismanufactured or malfunctioning part, JGM Pet Doors will replace the part with no questions asked within 30 days of the purchase date. If the JGM Pet Door was installed by one of our professional installers then you are simply a phone call away, however, if you have purchased the JGM Pet Door and attempted to install it on your own then we will only be able to refund you 50% of the purchase price of the door or apply your 50% purchase price credit to the purchase of a new JGM Pet Door.

If the door was installed by a JGM Pet Door professional installer, then we will stand behind our product and take all necessary steps to remedy any necessary repairs or replacement of your JGM Pet Door to the terms listed below.

- 30 days- 100% no questions asked.
- 1 Year- 100% of all parts and labor.
- 2 Year- 60% of all parts and labor.
- 3 Year- 50% of all parts and labor.
- 4 Year- 40% of all parts and labor.
- 5 Year- 30% of all parts and labor.

JGM Pet Doors will exchange your pet door at the prorated terms of 50% credit to the exchange purchase of a new JGM Pet Door if the door is damaged due to any circumstances such as miscutting or forced assembly by a NON-JGM installer for this is without fault to JGM Pet Doors and JGM Pet Doors will not absorb any costs impacted by these unfortunate circumstances over 50% of the purchase price of the door.

JGM Pet Doors will offer a 1 year warranty on any no fault glass breakage with a replacement credit value of and not to exceed 50% of the purchase price of the original total pet door invoice. However, if you are found responsible for the breakage of the glass then JGM Pet Doors will not be liable for any without fault incidents and will not be able to replace the glass at a discount rate. However, we will gladly redo the job at new customer terms.

Once again, congratulations and we thank you for choosing JGM Pet Doors as your pet door of choice. We feel confident that you and your pet will be satisfied to the fullest with your new JGM Pet Door. In the event of a warranty claim, please call 602-PET-DOOR (602)738-3667. Thanks again.